

Judges are evaluated by survey on their judicial performance midway through their term and prior to their retention election. Beginning in 2022, their survey evaluations include midterm and retention feedback. Newly appointed judges serve a two-year term and are evaluated prior to their retention election. The composite percentage table is an average of all evaluators who rated the judge "superior", "very good", or "satisfactory" in each of the Commission's evaluation categories. Some evaluators select "Can't Rate" on the questionnaire affecting the average response number within their respondent category. The JPR Commission votes whether a judge "Meets" or "Does Not Meet" Judicial Performance Standards, based on the survey information and any other information submitted by the public or the judge. Further information on the judges and justices can be found on each court's website.

**Commission on Judicial Performance Review
Composite Percentage - Average of all Evaluation Categories**

Superior Court in Maricopa County

Hon. Lori H. Bustamante

2024		
Evaluation Category	Total Survey Responses	Average Percentage of Satisfactory or Above
Legal Ability	39	94%
Integrity	48	99%
Communication Skills	50	96%
Judicial Temperament	53	96%
Administrative Performance	53	99%
Administrative Skills	7	100%
Settlement Activities	15	100%

Responses based upon 56 returned survey questionnaires from a distribution of 290 questionnaires. Survey respondents may not necessarily answer all survey questions.

ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge: **Hon. Lori H. Bustamante** Total Surveys: **49** Assignment: **Juvenile** Cycle: **2021 & 2023**

Name of Judge:	ATTORNEY					41		LIT/WIT/PRO PER					8		JUROR					0		
	SU	VG	SA	PO	UN	Resp	Mean	SU	VG	SA	PO	UN	Resp	Mean	SU	VG	SA	PO	UN	Resp	Mean	
Hon. Lori H. Bustamante																						
Section I: Legal Ability	20	14	3	2	1	39	3.3															
Legal reasoning ability	20	13	3	3	0	39	3.3															
Knowledge of substantive law	20	14	4	1	1	40	3.3															
Knowledge of rules of evidence	19	13	2	2	0	36	3.4															
Knowledge of rules of procedure	20	14	2	2	1	39	3.3															
Section II: Integrity	17	14	5	0	0	36	3.3	3	2	1	0	0	5	3.4	0	0	0	0	0	0	0	0.0
Basic fairness and impartiality	17	17	3	2	1	40	3.2	3	2	1	0	0	6	3.3	0	0	0	0	0	0	0	0.0
Equal treatment regardless of race	17	14	5	0	1	37	3.2	3	2	1	0	0	6	3.3	0	0	0	0	0	0	0	0.0
Equal treatment regardless of gender	17	14	5	0	0	36	3.3	3	2	1	0	0	6	3.3	0	0	0	0	0	0	0	0.0
Equal treatment regardless of religion	17	13	4	0	1	35	3.3	3	2	1	0	0	6	3.3	0	0	0	0	0	0	0	0.0
Equal treatment regardless of national origin	17	13	4	0	0	34	3.4	3	1	1	0	0	5	3.4	0	0	0	0	0	0	0	0.0
Equal treatment regardless of disability	15	13	6	0	0	34	3.3	2	1	0	0	0	3	3.7	0	0	0	0	0	0	0	0.0
Equal treatment regardless of age	18	13	5	0	0	36	3.4	3	2	1	0	0	6	3.3	0	0	0	0	0	0	0	0.0
Equal treatment regardless of sexual orientation	16	13	4	0	0	33	3.4	3	2	0	0	0	5	3.6	0	0	0	0	0	0	0	0.0
Equal treatment regardless of economic status	16	14	5	1	0	36	3.3	3	2	0	0	0	5	3.6	0	0	0	0	0	0	0	0.0
Section III: Communication Skills	19	13	4	1	1	39	3.3	3	1	1	0	0	4	3.5	0	0	0	0	0	0	0	0.0
Clear and logical communications																						
Clear and logical oral communications and directions	20	14	4	1	1	40	3.3															
Clear and logical written decisions	19	11	3	1	1	35	3.3															
Gave all parties an adequate opportunity to be heard	19	14	6	1	1	41	3.2															
Explained proceedings (to the jury)								2	2	1	0	0	5	3.2	0	0	0	0	0	0	0	0.0
Explained reason for delays								3	0	0	0	0	3	4.0	0	0	0	0	0	0	0	0.0
Clearly explained the juror's responsibilities															0	0	0	0	0	0	0	0.0
Section IV: Judicial temperament	20	14	5	1	1	41	3.2	4	1	1	0	0	6	3.5	0	0	0	0	0	0	0	0.0
Understanding and compassion	18	14	4	4	1	41	3.1	4	0	2	0	0	6	3.3	0	0	0	0	0	0	0	0.0
Dignified	21	14	6	0	0	41	3.4	4	1	1	0	0	6	3.5	0	0	0	0	0	0	0	0.0
Courteous	22	14	5	0	0	41	3.4	4	1	1	0	0	6	3.5	0	0	0	0	0	0	0	0.0
Conduct that promotes public confidence in the court	20	15	3	2	1	41	3.2	4	1	1	0	0	6	3.5	0	0	0	0	0	0	0	0.0
Patient	17	13	8	0	2	40	3.1	4	1	1	0	0	6	3.5	0	0	0	0	0	0	0	0.0
Section V: Administrative Performance	21	14	4	1	0	40	3.4	4	1	1	0	0	6	3.4	0	0	0	0	0	0	0	0.0
Punctual in conducting proceedings	22	17	2	0	0	41	3.5	3	2	1	0	0	6	3.3	0	0	0	0	0	0	0	0.0
Maintained proper control of courtroom	21	16	4	0	0	41	3.4	4	1	1	0	0	6	3.5	0	0	0	0	0	0	0	0.0
Prompt in making rulings and rendering decisions	22	11	4	0	0	37	3.5															
Was prepared for the proceedings	20	15	4	2	0	41	3.3	4	1	1	0	0	6	3.5	0	0	0	0	0	0	0	0.0
Respectful treatment of staff																						
Cooperation with peers																						
Efficient management of calendar	22	13	5	1	0	41	3.4															
Section VI: Settlement Activities	7	7	1	0	0	15	3.4															
Appropriately promoted or conducted settlement	7	7	1	0	0	15	3.4															

UN=Unacceptable, PO=Poor,
SA=Satisfactory, VG=Very Good,
SU=Superior

Category summaries are averages and may not add up due to rounding.

Surveys were distributed to court users from 02/2021 -09/2023

ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Superior Court

Name of Judge:	Total Surveys: 49						Assignment: Juvenile					Cycle: 2021 & 2023							
Hon. Lori H. Bustamante	ATTORNEY					41	LIT/WIT/PROPER					8	JUROR					0	
	SU	VG	SA	PO	UN	Mean	SU	VG	SA	PO	UN	Mean	SU	VG	SA	PO	UN	Mean	
Section I: Legal Ability	51%	35%	7%	5%	1%	3.3													
Legal reasoning ability	51%	33%	8%	8%	0%	3.3													
Knowledge of substantive law	50%	35%	10%	3%	3%	3.3													
Knowledge of rules of evidence	53%	36%	6%	6%	0%	3.4													
Knowledge of rules of procedure	51%	36%	5%	5%	3%	3.3													
Section II: Integrity	47%	39%	13%	1%	1%	3.3	54%	33%	13%	0%	0%	3.4	0%	0%	0%	0%	0%	0%	0.0
Basic fairness and impartiality	43%	43%	8%	5%	3%	3.2	50%	33%	17%	0%	0%	3.3	0%	0%	0%	0%	0%	0%	0.0
Equal treatment regardless of race	46%	38%	14%	0%	3%	3.2	50%	33%	17%	0%	0%	3.3	0%	0%	0%	0%	0%	0%	0.0
Equal treatment regardless of gender	47%	39%	14%	0%	0%	3.3	50%	33%	17%	0%	0%	3.3	0%	0%	0%	0%	0%	0%	0.0
Equal treatment regardless of religion	49%	37%	11%	0%	3%	3.3	50%	33%	17%	0%	0%	3.3	0%	0%	0%	0%	0%	0%	0.0
Equal treatment regardless of national origin	50%	38%	12%	0%	0%	3.4	60%	20%	20%	0%	0%	3.4	0%	0%	0%	0%	0%	0%	0.0
Equal treatment regardless of disability	44%	38%	18%	0%	0%	3.3	67%	33%	0%	0%	0%	3.7	0%	0%	0%	0%	0%	0%	0.0
Equal treatment regardless of age	50%	36%	14%	0%	0%	3.4	50%	33%	17%	0%	0%	3.3	0%	0%	0%	0%	0%	0%	0.0
Equal treatment regardless of sexual orientation	48%	39%	12%	0%	0%	3.4	60%	40%	0%	0%	0%	3.6	0%	0%	0%	0%	0%	0%	0.0
Equal treatment regardless of economic status	44%	39%	14%	3%	0%	3.3	60%	40%	0%	0%	0%	3.6	0%	0%	0%	0%	0%	0%	0.0
Section III: Communication Skills	50%	34%	11%	3%	3%	3.3	63%	25%	13%	0%	0%	3.5	0%	0%	0%	0%	0%	0%	0.0
Clear and logical communications																			
Clear and logical oral communications and directions	50%	35%	10%	3%	3%	3.3													
Clear and logical written decisions	54%	31%	9%	3%	3%	3.3													
Gave all parties an adequate opportunity to be heard	46%	34%	15%	2%	2%	3.2													
Explained proceedings (to the jury)							40%	40%	20%	0%	0%	3.2	0%	0%	0%	0%	0%	0%	0.0
Explained reason for delays							100%	0%	0%	0%	0%	4.0	0%	0%	0%	0%	0%	0%	0.0
Clearly explained the juror's responsibilities													0%	0%	0%	0%	0%	0%	0.0
Section IV: Judicial temperament	48%	34%	13%	3%	2%	3.2	67%	13%	20%	0%	0%	3.5	0%	0%	0%	0%	0%	0%	0.0
Understanding and compassion	44%	34%	10%	10%	2%	3.1	67%	0%	33%	0%	0%	3.3	0%	0%	0%	0%	0%	0%	0.0
Dignified	51%	34%	15%	0%	0%	3.4	67%	17%	17%	0%	0%	3.5	0%	0%	0%	0%	0%	0%	0.0
Courteous	54%	34%	12%	0%	0%	3.4	67%	17%	17%	0%	0%	3.5	0%	0%	0%	0%	0%	0%	0.0
Conduct that promotes public confidence in the court	49%	37%	7%	5%	2%	3.2	67%	17%	17%	0%	0%	3.5	0%	0%	0%	0%	0%	0%	0.0
Patient	43%	33%	20%	0%	5%	3.1	67%	17%	17%	0%	0%	3.5	0%	0%	0%	0%	0%	0%	0.0
Section V: Administrative Performance	53%	36%	9%	1%	0%	3.4	61%	22%	17%	0%	0%	3.4	0%	0%	0%	0%	0%	0%	0.0
Punctual in conducting proceedings	54%	41%	5%	0%	0%	3.5	50%	33%	17%	0%	0%	3.3	0%	0%	0%	0%	0%	0%	0.0
Maintained proper control of courtroom	51%	39%	10%	0%	0%	3.4	67%	17%	17%	0%	0%	3.5	0%	0%	0%	0%	0%	0%	0.0
Prompt in making rulings and rendering decisions	59%	30%	11%	0%	0%	3.5													
Was prepared for the proceedings	49%	37%	10%	5%	0%	3.3	67%	17%	17%	0%	0%	3.5	0%	0%	0%	0%	0%	0%	0.0
Respectful treatment of staff																			
Cooperation with peers																			
Efficient management of calendar	54%	32%	12%	2%	0%	3.4													
Section VI: Settlement Activities	47%	47%	7%	0%	0%	3.4													
Appropriately promoted or conducted settlement	47%	47%	7%	0%	0%	3.4													

UN=Unacceptable, PO=Poor,
 SA=Satisfactory, VG=Very Good,
 SU=Superior

Category summaries are averages and may not add up due to rounding.

Surveys were distributed to court users from 02/2021 - 09/2023

ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Presiding Judges

Name of Judge:	Total Surveys: 7							Fall 2023							
	ALL RESPONDENTS					Total	Mean	ALL RESPONDENTS					Total	Mean	
Hon. Lori H. Bustamante	SU	VG	SA	PO	UN			SU	VG	SA	PO	UN			
Section I: Integrity	7	0	0	0	0	7	4.0	Section IV: Administrative Performance	6	1	0	0	0	7	3.8
Exhibits professional conduct	7	0	0	0	0	7	4.0	Is well informed on all phases of work	5	2	0	0	0	7	3.7
Exhibits equal treatment to all	7	0	0	0	0	7	4.0	Is willing to make difficult decisions	5	2	0	0	0	7	3.7
Exhibits fairness and impartiality	7	0	0	0	0	7	4.0	Is punctual	6	1	0	0	0	7	3.9
Exhibits personal integrity	7	0	0	0	0	7	4.0	Makes decisions in a timely manner	6	1	0	0	0	7	3.9
Exhibits conduct that promotes public confidence in the court and the judge's ability	7	0	0	0	0	7	4.0	Is resourceful in resolving problems	6	1	0	0	0	7	3.9
Section II: Communication Skills	6	1	0	0	0	7	3.9	Exhibits impartiality in administrative decisions	5	1	1	0	0	7	3.6
Gives clear and logical oral communications/directions	6	1	0	0	0	7	3.9	Makes reasonable and prudent judicial assignments	5	2	0	0	0	7	3.7
Listens effectively	6	1	0	0	0	7	3.9	Exhibits impartiality in making judicial assignments	6	1	0	0	0	7	3.9
Keeps everyone appropriately informed	6	1	0	0	0	7	3.9	Exhibits impartiality in allocation of resources	6	1	0	0	0	7	3.9
Produces clear and logical written communication	6	1	0	0	0	7	3.9	Provides for appropriate training for judges and staff	4	3	0	0	0	7	3.6
Responds in a timely manner	6	1	0	0	0	7	3.9	Asks for input before reaching decisions	5	1	1	0	0	7	3.6
Section III: Temperament	6	0	0	0	0	6	4.0	Works diligently	6	1	0	0	0	7	3.9
Is patient	6	0	0	0	0	6	4.0	Considers and implements change	6	1	0	0	0	7	3.9
Is courteous	6	0	0	0	0	6	4.0	Displays organizational integrity	6	1	0	0	0	7	3.9
Is accessible	6	0	0	0	0	6	4.0	Section V: Administrative Skills	5	2	0	0	0	7	3.8
Responds appropriately to the circumstance	6	0	0	0	0	6	4.0	Establishes a clear focus for projects for which he/she is responsible	5	2	0	0	0	7	3.7
								Has the ability to identify and analyze relevant issues	5	2	0	0	0	7	3.7
								Accurately assesses and attempts to secure the resources necessary for the effective	6	1	0	0	0	7	3.9
								Accepts and incorporates diversity	6	1	0	0	0	7	3.9
								Coaches and develops others	4	3	0	0	0	7	3.6
								Cooperates with peers	6	1	0	0	0	7	3.9
								Cooperates with staff	6	1	0	0	0	7	3.9
								Effectively delegates responsibility	6	1	0	0	0	7	3.9
								Creates a cooperative environment	5	2	0	0	0	7	3.7

UN=Unacceptable, PO=Poor,
SA=Satisfactory, VG=Very Good,
SU=Superior

Category summaries are averages and may not add up due to rounding.

Surveys were distributed to court users from 02/2023 - 09/2023

ARIZONA COMMISSION ON JUDICIAL PERFORMANCE REVIEW

Presiding Judges

Name of Judge:

Total Surveys: 7

Fall 2023

Name of Judge:	ALL RESPONDENTS						Mean	Section	ALL RESPONDENTS						Mean
	SU	VG	SA	PO	UN	SU			VG	SA	PO	UN			
Hon. Lori H. Bustamante															
Section I: Integrity	100%	0%	0%	0%	0%	4.0	Section IV: Administrative Performance	79%	19%	2%	0%	0%	3.8		
Exhibits professional conduct	100%	0%	0%	0%	0%	4.0	Is well informed on all phases of work	71%	29%	0%	0%	0%	3.7		
Exhibits equal treatment to all	100%	0%	0%	0%	0%	4.0	Is willing to make difficult decisions	71%	29%	0%	0%	0%	3.7		
Exhibits fairness and impartiality	100%	0%	0%	0%	0%	4.0	Is punctual	86%	14%	0%	0%	0%	3.9		
Exhibits personal integrity	100%	0%	0%	0%	0%	4.0	Makes decisions in a timely manner	86%	14%	0%	0%	0%	3.9		
Exhibits conduct that promotes public confidence in the court and the judge's ability	100%	0%	0%	0%	0%	4.0	Is resourceful in resolving problems	86%	14%	0%	0%	0%	3.9		
Section II: Communication Skills	86%	14%	0%	0%	0%	3.9	Exhibits impartiality in administrative decisions	71%	14%	14%	0%	0%	3.6		
Gives clear and logical oral communications/directions	86%	14%	0%	0%	0%	3.9	Makes reasonable and prudent judicial assignments	71%	29%	0%	0%	0%	3.7		
Listens effectively	86%	14%	0%	0%	0%	3.9	Exhibits impartiality in making judicial assignments	86%	14%	0%	0%	0%	3.9		
Keeps everyone appropriately informed	86%	14%	0%	0%	0%	3.9	Exhibits impartiality in allocation of resources	86%	14%	0%	0%	0%	3.9		
Produces clear and logical written communication	86%	14%	0%	0%	0%	3.9	Provides for appropriate training for judges and staff	57%	43%	0%	0%	0%	3.6		
Responds in a timely manner	86%	14%	0%	0%	0%	3.9	Asks for input before reaching decisions	71%	14%	14%	0%	0%	3.6		
Section III: Temperament	100%	0%	0%	0%	0%	4.0	Works diligently	86%	14%	0%	0%	0%	3.9		
Is patient	100%	0%	0%	0%	0%	4.0	Considers and implements change	86%	14%	0%	0%	0%	3.9		
Is courteous	100%	0%	0%	0%	0%	4.0	Displays organizational integrity	86%	14%	0%	0%	0%	3.9		
Is accessible	100%	0%	0%	0%	0%	4.0	Section V: Administrative Skills	78%	22%	0%	0%	0%	3.8		
Responds appropriately to the circumstance	100%	0%	0%	0%	0%	4.0	Establishes a clear focus for projects for which he/she is responsible	71%	29%	0%	0%	0%	3.7		
							Has the ability to identify and analyze relevant issues	71%	29%	0%	0%	0%	3.7		
							Accurately assesses and attempts to secure the resources necessary for the effective	86%	14%	0%	0%	0%	3.9		
							Accepts and incorporates diversity	86%	14%	0%	0%	0%	3.9		
							Coaches and develops others	57%	43%	0%	0%	0%	3.6		
							Cooperates with peers	86%	14%	0%	0%	0%	3.9		
							Cooperates with staff	86%	14%	0%	0%	0%	3.9		
							Effectively delegates responsibility	86%	14%	0%	0%	0%	3.9		
							Creates a cooperative environment	71%	29%	0%	0%	0%	3.7		

UN=Unacceptable, PO=Poor,
SA=Satisfactory, VG=Very Good,
SU=Superior

Category summaries are averages and may not add up due to rounding.

Surveys were distributed to court users from 02/2023 - 09/2023